

Municipal Services Agency



Terry Schutten, County Executive
Paul Hahn, Agency Administrator

County of Sacramento

News Release

FOR IMMEDIATE RELEASE

September, 19, 2008

Contact:

Communication & Media Officer
Chris Andis andisc@saccounty.net
916-875-4047

Sac County Appoints Administrator to Head Up Development Services

In response to 99 recommendations of recent audit, administrator charged with improving processes

Sacramento, CA., --With May's receipt of the performance audit of Sacramento County's entitlement and development processes, department staff have been busy addressing the audit's recommendations. A key recommendation to improve communication and efficiency was to organize all development-related departments under one umbrella. Steven M. Pedretti, currently deputy administrator for Municipal Services Agency and interim County Engineer, has been designated to head up this group. Named Development Services, the group is comprised of staff from the departments of Planning and Community Development, Environmental Review and Assessment, and County Engineering, including the building inspection division.

"Pedretti is the best choice for this position," said Municipal Services Agency Administrator Paul Hahn. "He's been with the County for 20 years, is a licensed engineer, and has worked his way up through Water Resources, County Engineering and as the Deputy Administrator for the Agency. He knows our processes and has proven himself to be a strong leader."

"We have been working closely with customers to create new processes that will deliver prompt, responsive, reliable service to our development customers," said Pedretti. "This includes commercial developers and the private property owner who just wants to split his lot or add on to their home. We've got a good plan and we've already begun to put some changes in place."

The Development Services group has created a three-pronged plan to address the audit's recommendations with a report to the Board of Supervisors coming in early October. "Our plan covers administrative improvements (internal organization and funding), technical improvements (processes and information technology), and people improvements (customer service, project management and staff training), Pedretti said. "Overhauling our systems won't happen overnight, but it will happen. We guarantee it

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